

Damaged Clothing Claims

It is rare for students to experience damaged clothing. But we have a plan in place for even the most unlikely event.

1. Student will call the CSC customer support center at 1-800-762-3452.
2. The CSC customer service agent will enter a claim case, and email the student a damaged clothing claim form.
3. Student will fill out the damaged clothing claim form and return it to adminresolutions@cscsw.
4. CSC customer service agent will review the claim, and send payment for damaged articles.

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CSC is the absolute easiest vendor we have on campus to work with, you fix issues quickly and I never have to call you. This was not the case with the past laundry vendor so thank you very much.

CRYSTAL BECKS, CAL STATE UNIVERSITY BAKERSFIELD

