

Annual Report – Accredited Member

Institution:	McKendree University	
Academic Business Unit:	School of Business	
Academic Year:	2010-11	

International Assembly for Collegiate Business Education P.O. Box 3960 Olathe, Kansas 66063 USA

IACBE ANNUAL REPORT

For Academic Year: 2010-11

This annual report should be completed for your academic business unit and submitted to the IACBE by November 1 of each year.

General Information

Institution's Name	:	McKendree University				
Institution's Addre	ss:	701 College Road				
City and State or C	ountry	Lebanon, IL		Zip or Post	al Code ⁶²²⁵⁴	1
Name of Submitter	:	Eric Abrams				
Title:		Associate Professor	r of Economics			
Your Email Address	5:	ebabrams@mcken	dree.edu			
Telephone (with co outside of the Unit		618-537-6553				
Date Submitted:						
		<u>Accredita</u>	ition Information			
1. If applicable,	when is your	next institutional	accreditation site visit	?	2016	Year
2. When is your	next reaffirm	reaffirmation of IACBE accreditation site visit? 2017		Year		
the location of	vebsite addre of your public of accreditatio	ss for n by the IACBE:	http://www.mckend s/index.php and http://www.mckend accredits-membersh	lree.edu/o		
the location	vebsite addre of your public student learn		http://www.mckend s/annual-report.php		cademics/inf	f <mark>o/busines</mark>

5. If your accreditation letter from the IACBE Board of Commissioners contains "notes" that identified areas needing corrective action, please list the number of the IACBE's Accreditation Principle for each note in the table below. Indicate whether corrective action has already been taken or that you have made plans to do so. (Insert additional rows as necessary.)

Commissioners' Notes	Action Already Taken	Action Planned
N/A		

Commissioners' Notes	Action Already Taken	Action Planned
	Administrative Information	

1. Provide the following information pertaining to the current president/chief executive officer of your

Name:	Dr. James Dennis			
Title:	President, McKendree University			
		jdennis@mckendree.edu		
Highest Earned Degree:	Ph.D.	Email: <u>President Office@mckendree.edu</u>		
Telephone (with country code if outside of the United States):	618-537-6936	Fax (with country code if outside of the United States): <u>618-537-6417</u>		

Check here if this represents a change from the previous year.

2. Provide the following information pertaining to the current chief academic officer of your institution:

Name:	Dr. Christine Bahr	
Title:	Provost and Academic Dean	
Highest Earned Degree:	Ph.D.	Email: <u>cmbahr@mckendree.edu</u>
Telephone (with country code if outside of the United States):	618-537-6810	Fax (with country code if outside of the United States): <u>618-537-6417</u>

Check here if this represents a change from the previous year.

3. Provide the following information pertaining to the current head of your academic business unit:

Name:	Sandra S. Lang	
Title:	Chair School of Business	Associate Professor of Accounting
Highest Earned Degree:	Ph.D.	Email: <u>sslang@mckendree.edu</u>
Telephone (with country code if outside of the United States):	618-537-6892	Fax (with country code if outside of the United States): 618-537-6259

Check here if this represents a change from the previous year.

institution:

4. Provide the following information pertaining to your current primary representative to the IACBE (if not the same as the head of the academic business unit):

Name:	Eric Abrams	
Title:	Associate Professor of Econo	mics
Highest Earned Degree:	Ph.D.	Email: <u>ebabrams@mckendree.edu</u>
Telephone (with country code if outside of the United States):	618-537-6553	Fax (with country code if outside of the United States): <u>618-537-6259</u>

X Check here if this represents a change from the previous year.

5. Provide the following information pertaining to your current alternate representative to the IACBE:

Name:	Sandra Lang	
Title:	Director, School of Business	
Highest Earned Degree:	Ph.D.	Email: <u>sslang@mckendree.edu</u>
Telephone (with country code if outside of the United States):	618-537-6892	Fax (with country code if outside of the United States): <u>618-537-6259</u>

X Check here if this represents a change from the previous year.

Programmatic Information

1. Did you terminate any business programs during the reporting year?

X No

Yes. If yes, please identify the terminated programs on a separate page at the end of this report.

2. Were changes made in any of your business programs?

X No

Yes. If yes, please identify the changes on a separate page at the end of this report.

3. Were any new business programs (including new majors, concentrations, and/or emphases) established during the academic year?

X No (skip to the *Outcomes Assessment* section below)

Yes. If yes, please identify the new programs on a separate page at the end of this report, and answer item 4 below.

4. If applicable, was approval of your institutional accrediting body required for any of the programs identified in item 3 above?

No

Yes. If yes, please attach a copy of the material that you sent to your institutional accrediting body.

Outcomes Assessment

1. Has your outcomes assessment plan been submitted to the IACBE?

X Yes

No. If no, when will the plan be submitted to IACBE?

2. Is the original or revised outcomes assessment plan that you submitted to the IACBE still current or have you made changes?

The outcomes assessment plan that we have previously submitted is still current.

Changes have been made and the revised plan is attached.

X We have made changes and the revised plan will be sent to the IACBE by: January 15, 2012

3. Complete the Outcomes Assessment Results form below and include it with this annual report to the IACBE. Note: Section II of the form (Operational Assessment) needs to be completed only if you received first-time accreditation or reaffirmation of accreditation after January 1, 2011.

An example of a completed form can be found in a separate document that is available for download on the IACBE's website at: <u>www.iacbe.org/accreditation-documents.asp</u>.

Section I (Student Learning Assessment) of the Outcomes Assessment Results form must be completed for each business program that is accredited by the IACBE (i.e., a separate table must be provided for each program).

Performance targets/criteria are the criteria used by the academic business unit in evaluating assessment results to determine whether intended outcomes have been achieved. For example, if the academic business unit is using the ETS Major Field Test as one of its direct measures of student learning, then a performance target might be that the Institutional Mean Total Score on the exam will place students in the upper quartile nationally; or if the academic business unit is using a comprehensive project in a capstone course as a direct measure of student learning, then a performance target might be that students will score at the highest level (e.g., proficient, exemplary, etc.) on each project evaluation criterion.

Remember that your outcomes assessment plan needs to include two or more direct and two or more indirect measures of student learning. These measures should be used at the program level.

At the bottom of each section of the form, space is provided to identify changes and improvements that you plan to make as a result of your assessment activity.

Italicized entries in the form represent areas where the academic business unit should insert its own assessment information. Add tables and insert rows in the tables as needed.

Other Issues

Briefly comment on other issues pertaining to your academic business unit that you would like to share with the IACBE.

Outcomes Assessment Results

For Academic Year: 2010-11

Section I: Student Learning Assessment

Student Learning Assessment for (Program 1 – BSBA degree)			
Intended Student Learning Outcomes for (Program 1) :			
1. Students develop the necessary skills to enter a career in business			
2. Develop an attitude of critical thought regarding the environment of bu	siness		
3. Improved oral and written communication skills through their inclusion	n in all business classes		
4. Create a student expectation for group/team work as an integral part of	the majority of business classes		
Assessment Tools for Intended Student Learning Outcomes— Direct Measures of Student Learning: Performance Targets/Criteria for Direct Measures:			
1. The business simulation game that is an integral part of the capstone course of the undergraduate program, Business Strategy and Policy	Performance is based on the quality of the students' decisions (ten) in a footwear industry simulation exercise. Scores are complex variables measured by the McGraw-Hill Business Strategy Game software.		
 An exam covering each required course in the business core. This exam is required of all students taking the undergraduate capstone course. 	A score of over 50% is deemed acceptable.		
3. Professional Licensure	The majority of the accounting majors who decide to pursue their CPA certificate generally succeed within four years of graduation.		
4. GPA for business majors	A 2.25 GPA in their major area is required to graduate.		
Assessment Tools for Intended Student Learning Outcomes— Indirect Measures of Student Learning:	Performance Targets/Criteria for Indirect Measures:		
1. Job Placement/Promotion Data	Over 90% acquire positions in major field upon graduation or enter a graduate program.		

2. Alumni questionnaire	Overall satisfaction with McKendree experience		
Summary of Results from Implementing Direct Measures of Student Learning:		Performance Target Was	
		Met	Not Met
1. (Results for Direct Measure 1)		Х	
2. (Results for Direct Measure 2)		Х	
3. (Results for Direct Measure 3)		Х	
4. (Results for Direct Measure 4)		Х	
Summary of Results from Implementing Indirect Measures of Student Learning:		Performance Target Was	
		Met	Not Met
1. (Results for Indirect Measure 1)		Х	
2. We are evaluating the implementation of the exam to make participation more consistent across locations and formats in which the capstone course is offered.		x	
Proposed Courses of Action for Improvement in Areas for which Performa	nce Targets Were Not Met:		
1. (Course of Action 1)			
2. (Course of Action 2)			
3. (Course of Action 3)			
4. (Course of Action 4)			

Student Learning Assessment for (Program 2 – MBA degree)
Intended Student Learning Outcomes for (Program 2):
1. Successfully apply quantitative and qualitative decision methodologies
2. Successfully apply effective human relations skills
3. Successfully demonstrate strong leadership abilities
4. Successfully demonstrate effective communication skills

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Assessment Tools for Intended Student Learning Outcomes— Direct Measures of Student Learning:	Performance Targets/Criteria for Direct Measures:		
1. Exams, presentations, case studies, assignments (vary by course)	Average grade B- or above		
2. GPA for MBA students	A 3.0 is required to graduate		
3.			
4.			
Assessment Tools for Intended Student Learning Outcomes— Indirect Measures of Student Learning:	Performance Targets/Criteria for Indirect Measures:		
1. Survey sent to every MBA graduate within two months of graduation	Favorable response regarding program		
2. Job Placement/Promotion Data	Over 90% acquire positions in major field upon graduation		
Cummony of Docults from Implementing Direct Measures of Student Learn	ing:	Performance Target Was	
Summary of Results from Implementing Direct Measures of Student Learning:		Met	Not Met
1. (Results for Direct Measure 1)		X	
2. (Results for Direct Measure 2)		X	
3. (Results for Direct Measure 3)			
4. (Results for Direct Measure 4)			
Summary of Results from Implementing Indirect Measures of Student Learning:		Performance Target Was	
		Met	Not Met
1. The overall outcome indicates that the MBA students are getting a broader and more balanced picture of business while gaining on-the-job confidence. Student responses indicate overall satisfaction with the quality of the program, content of the program, and variety of information from outside sources (guest speakers)		x	
2. (Results for Indirect Measure 2)		X	
Proposed Courses of Action for Improvement in Areas for which Performa	nce Targets Were Not Met:	•	•
1. (Course of Action 1)			
2. (Course of Action 2)			
3. (Course of Action 3)			

Section II: Operational Assessment (Note: Complete this section only if you received first-time accreditation or reaffirmation of accreditation after January 1, 2011.)

Operational Assessment for (Name of Academic Business Unit)				
Mission of the (Name of Academic Business Unit):				
(Mission Statement)				
Intended Operational Outcomes:				
1. (Intended Operational Outcome 1)				
2. (Intended Operational Outcome 2)				
3. (Intended Operational Outcome 3)				
4. (Intended Operational Outcome 4)				
Assessment Measures for Intended Operational Outcomes:	Performance Targets/Criteria for Operational Assessment Measures:			
1. (Measure for Intended Operational Outcome 1)	(Target/Criterion for Measure 1)			
2. (Measure for Intended Operational Outcome 2)	(Target/Criterion for Measure 2)			
3. (Measure for Intended Operational Outcome 3)	(Target/Criterion for Measure 3)			
4. (Measure for Intended Operational Outcome 4)	(Target/Criterion for Measure 4)			
Summary of Results from Implementing Operational Assessment Measures:		Performance Target Was		

	Met	Not Met
1. (Results for Measure 1)		
2. (Results for Measure 2)		
1. (Results for Measure 3)		
2. (Results for Measure 4)		
Proposed Courses of Action for Improvement in Areas for which Performance Targets Were Not Met:		
1. (Course of Action 1)		
2. (Course of Action 2)		
3. (Course of Action 3)		
4. (Course of Action 4)		